



Is this service confidential?

Centacare values the information that families may share with us.

We aim to provide a confidential service to families by the following:

- Staff keep records of contact with clients that are always kept locked at the Centacare office in Bundaberg.
- Staff may consult with other professional staff members however a clients details are never disclosed.



The Family Support Service is a joint initiative with the Department of Communities

Centacare maintains its commitment to service excellence in our local communities, through the provision of individual, couple and family counselling and relationship services, aged and community care services.

We are accessible by all members of the community and, as a not-for-profit organisation, all proceeds from our services are used to further enhance our provision of services to the community.

Diocesan Administration
168 William Street
PO Box 819
Rockhampton Q 4700
P 07 4937 4100
E admin@centacare.net

Bundaberg
79 Woongarra Street
PO Box 1338
Bundaberg Q 4670
P 07 4131 6800
E bundaberg@centacare.net

Mackay
35 Milton Street
PO Box 583
Mackay Q 4740
P 07 4840 0600
E mackay@centacare.net

Yeppoon
5/15 James Street
PO Box 4703
Yeppoon Q 4703
P 07 4939 0400
E yeppoon@centacare.net

Blackwater
C/O PO Box 2150
Wandal Q 4700
P 07 4986 1100
E blackwater@centacare.net

Emerald
141 Egerton Street
PO Box 1245
Emerald Q 4720
P 07 4982 4358
E emerald@centacare.net

Rockhampton
10 Bolsover Street
Rockhampton Q 4700
PO Box 2150
Wandal Q 4700
P 07 4937 6200
E rockhampton@centacare.net



Centacare Family Support Service

Kolan and Isis Shires



The Family Support service aims to:

- Provide positive resource for parents;
- Promote and enhance family well-being;
- Offer families practical and informative support;
- Be a service to people and families, regardless of their cultural, social or economic background;
- Promote the value of children; and
- Promote the essential role that parents play in the community.

How much will it cost?

The service is **free** to eligible members of the community living within the Kolan and Isis Shires.



What does the service provide?

The Family Support Service aims to provide:

- Counselling and family therapy;
- Information about services and resources available to families;
- Support and assistance to parents, families, individuals, caregivers and any one who works with children aged 0-17 years of age;
- Access to educational life skills programs;
- Access to workshops and support groups; and
- School counselling.

Who can use the service?

The Family Support Service is a free service for eligible members of the Kolan and Isis Shires.

The service is accessible to all families, parents, individuals, caregivers or others in the community who work with children aged between 0-17 years of age.

Where can I access this service?

The service is available at the Neighbourhood Centres in Gin Gin and Childers.

The service can be accessed in Bundaberg if required.

The Family Support Worker is in your Community:

Gin Gin Neighbourhood Centre
Monday and Friday

Childers Neighbourhood Centre
Tuesday



“ENHANCING THE WELLBEING OF INDIVIDUALS AND FAMILIES”