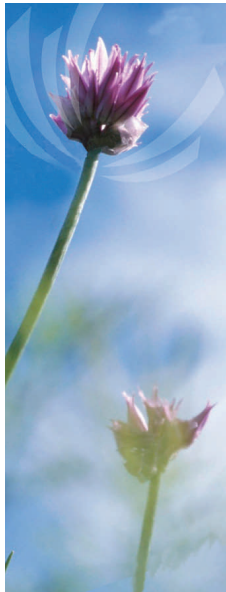


Vision

To provide quality professional community services to those in the Diocese of Rockhampton



Mission

To share in the healing ministry of Jesus, by providing professional community services to enhance the wellbeing of individuals and families



PD 319 Version 2: June 2011



www.centacare.net

For all appointments, re-scheduling and enquiries please call

1300 523 985

Diocesan Administration
168 William St
PO Box 819
Rockhampton Q 4700
admin@centacare.net

Centacare Bundaberg
79 Woongarra Street
Bundaberg Q 4670
bundaberg@centacare.net

Centacare Emerald
Egerton Street
Emerald Q 4720
emerald@centacare.net

Centacare Mackay
35 Milton Street
Mackay Q 4740
mackay@centacare.net

Centacare Rockhampton
10 Bolsover Street
Rockhampton Q 4700
rockhampton@centacare.net

Family Relationship Centre Mackay
35 Milton Street
Mackay Q 4740
frcmackay@centacare.net

Family Relationship Centre Rockhampton
10 Bolsover Street
Rockhampton Q 4700
frcrockhampton@centacare.net

Also providing services in:

Yeppoon - yeppoon@centacare.net
Blackwater - blackwater@centacare.net
Gladstone - gladstone@centacare.net

Community Care Services





The Program

Centacare's Community Care program aims to:

- Provide a comprehensive and coordinated range of basic support services for frail aged people, younger people with a disability and their carers.
- Support these people to be more independent at home and in the community, thereby enhancing their quality of life and /or preventing their inappropriate admission to long term residential care.

Community Care Services are located in:

**Bundaberg
Rockhampton
Blackwater
Mackay**

For all enquiries contact: 1300 523 958

Assessment and Referral

An assessment identifying your needs is to be conducted. Clients can self refer or can be referred by ACCESS Point or the Aged Care Assessment Services.

Confidentiality is assured at all times.

Our Services

Domestic Assistance (HACC)

Basic domestic assistance services may include assistance with vacuuming, laundry, sweeping, bed making, cleaning bathroom etc.

Social Support (HACC)

Clients can join in social outings, a variety of social activity groups, be assisted with bill payments, doctor's visits and shopping or have an in-home visitor.

Respite (HACC)

A variety of respite options are available for carers of the frail aged and younger people with a disability.

★ Personal Care (HACC)

Personal care includes assistance with showering, hair washing, shaving, dressing etc.

★ Transport (HACC)

Transport refers to assistance with transportation either directly in our vehicles with our staff or indirectly using taxi vouchers to enable clients to get out to do chores and participate in the community.

★ Meals

Nutritious prepared meals which are delivered to eligible clients.

★ Allied Health (HACC)

Supporting people to maintain optimal mental health and wellbeing and to acquire new skills promoting independence.

Counselling/ Support, Information and Advocacy (HACC)

Assistance to help clients understand and manage situations, behaviours and relationships.

★ Centre Based Day Care (HACC)

Participation in structured group activities designed to develop, maintain and support the capacity for independent living and social Interaction which is conducted in, or from, a centre based setting. May include group excursions/ activities.

★ Home Maintenance (HACC) and Home Assist Secure

The Home Maintenance programs may include information, referral and assistance to eligible clients. Home Assist Secure operates only in Bundaberg Centacare.

Community Aged Care Packages

This program assists the frail aged clients who are assessed by Aged Care Assessment Team and referred for assistance. The services offered vary according to the client's need.

★ Not all services are available at each Centacare site.