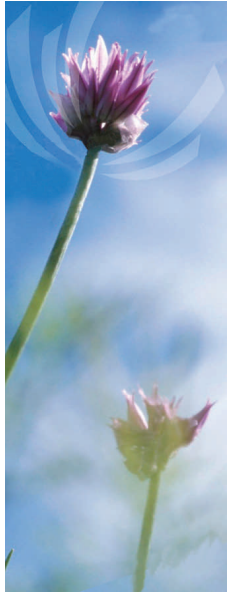


Vision

To provide quality professional community services to those in the Diocese of Rockhampton



Mission

To share in the healing ministry of Jesus, by providing professional community services to enhance the wellbeing of individuals and families



PD 317 Version 2: June 2011



www.centacare.net

For all appointments, re-scheduling and enquiries please call

1300 523 985

Diocesan Administration
168 William St
PO Box 819
Rockhampton Q 4700
admin@centacare.net

Centacare Bundaberg
79 Woongarra Street
Bundaberg Q 4670
bundaberg@centacare.net

Centacare Emerald
Egerton Street
Emerald Q 4720
emerald@centacare.net

Centacare Mackay
35 Milton Street
Mackay Q 4740
mackay@centacare.net

Centacare Rockhampton
10 Bolsover Street
Rockhampton Q 4700
rockhampton@centacare.net

Family Relationship Centre Mackay
35 Milton Street
Mackay Q 4740
frcmackay@centacare.net

Family Relationship Centre Rockhampton
10 Bolsover Street
Rockhampton Q 4700
frcrockhampton@centacare.net

Also providing services in:

Yeppoon - yeppoon@centacare.net
Blackwater - blackwater@centacare.net
Gladstone - gladstone@centacare.net

HACC SAIL Program





Needing assistance to stay independent in your own home?

There are a number of services available for the frail aged, people with a disability and the carers of these people, to help them remain in their own homes.

Some people just need assistance short term to learn new ways of doing things.

Centacare's SAIL Program

Offers services to eligible clients to assist them to maintain their independence. The HACC SAIL Program aims to provide support that will assist people to stay independent in their own homes by providing one off or short term services.

Who is eligible? You may be eligible for the HACC SAIL Program if you are a frail older person or a person with a disability who would like to become more independent.

How is a referral made?

Anyone can make a referral. Referrals can be made directly to Centacare staff during business hours. Assessments are done using the Home and Community Care services (HACC) Ongoing Needs Identification Tool (ONI) to decide whether you are eligible for a service and what type of service you need to assist you to remain living at home.

Confidentiality is assured at all times.

The SAIL Program

SAIL can assist clients to become independent with:

- ➔ Vacuuming
- ➔ Shopping
- ➔ Cooking
- ➔ Personal Care
- ➔ Accessing Public Transport
- ➔ Banking/using eftpos, etc
- ➔ Learning new skills eg. How to use a computer

If after 12 weeks you cannot manage to be independent you will be referred for ongoing HACC services. You may have to wait for a vacancy.

What is the cost?

Contributions are encouraged and these funds assist in providing more services to more people. Contributions are discussed with clients and usually range from \$5 - \$10 per hour. Services are offered in town and district.

Home and Community Care Services (HACC)

HACC information can be obtained from www.health.qld.gov.au/hacc or phone 1800 052 222.

Home and Community Care Program (HACC) is jointly funded by Federal and State Governments

HACC Services

HACC services vary at each Centacare location

- ★ Domestic Assistance
- ★ Social Support
- ★ Respite
- ★ Personal Care
- ★ Transport
- ★ Allied Health
- ★ Home Maintenance
- ★ Assessment and Referral
- ★ Centre Based Day Care
- ★ Client Care Coordination
- ★ Meals
- ★ Case Management

Centacare also provides the following:

- ➔ Community Aged Care Packages
- ➔ Counselling and Family Support
- ➔ Marriage Preparation
- ➔ Home Assist Secure (Bundaberg only)

All Centacare staff are carefully selected and hold current security clearances.

Please refer to the back of the brochure for your local Centacare office contact information.