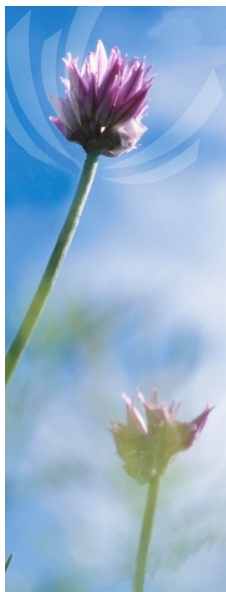


Vision

To provide quality professional community services to those in the Diocese of Rockhampton



Mission

To share in the healing ministry of Jesus, by providing professional community services to enhance the wellbeing of individuals and families



PD 316 Version 3: August 2011



www.centacare.net

For all appointments, re-scheduling and enquiries please call

1300 523 985

Diocesan Administration
168 William St
PO Box 819
Rockhampton Q 4700
admin@centacare.net

Centacare Bundaberg
79 Woongarra Street
Bundaberg Q 4670
bundaberg@centacare.net

Centacare Emerald
Egerton Street
Emerald Q 4720
emerald@centacare.net

Centacare Mackay
35 Milton Street
Mackay Q 4740
mackay@centacare.net

Centacare Rockhampton
10 Bolsover Street
Rockhampton Q 4700
rockhampton@centacare.net

Family Relationship Centre Mackay
35 Milton Street
Mackay Q 4740
frcmackay@centacare.net

Family Relationship Centre Rockhampton
10 Bolsover Street
Rockhampton Q 4700
frcrockhampton@centacare.net

Also providing services in:

Yeppoon - yeppoon@centacare.net
Blackwater - blackwater@centacare.net
Gladstone - gladstone@centacare.net

HACC Transport





Needing Transport to Stay in Your own Home ?

There are a number of services available for the frail aged, people with a disability and the carers of these people, to help them remain in their own homes.

Some people may just need assistance with transport.

Transport

Centacare provides transport to eligible people living in the regional area. Transport can be provided to help you participate in the community, and access local activities, undertake chores and appointments. Transport may be provided using a Centacare vehicle, bus or by accessing local cabs or other transport providers.



How is a referral made?

Anyone can make a referral. Referrals can be made directly to Centacare staff during business hours. Assessments are done using the Home and Community Care services (HACC) Ongoing Needs Identification Tool (ONI) to decide whether you are eligible for a service and what type of service you need to assist you to remain living at home.

Who is Eligible?

You may be eligible for HACC services if you are a frail, older person; a person with a disability; or a carer of a frail older person or a person with a disability. You may have to wait for a vacancy.

What is the cost?

HACC services are affordable for people on pensions and you will not be denied a service because of your inability to pay. Contributions are encouraged and these funds assist in providing more services to more people. Contributions are discussed with clients and usually range from \$5 - \$10 per one way trip or clients pay the transport provider any money owed in addition to transport vouchers, eg taxi vouchers.

Services are offered in town and district and Confidentiality is assured at all times.

Home and Community Care Services (HACC)

HACC information can be obtained from www.health.qld.gov.au/hacc or phone 1800 052 222.

Home and Community Care Program (HACC) is jointly funded by Federal and State Governments

HACC Services

HACC services vary at each Centacare location

- ★ Domestic Assistance
- ★ Social Support
- ★ Respite
- ★ Personal Care
- ★ Transport
- ★ Allied Health
- ★ Home Maintenance
- ★ Assessment and Referral
- ★ Centre Based Day Care
- ★ Client Care Coordination
- ★ Meals
- ★ Case Management

Centacare also provides the following:

- ➡ Community Aged Care Packages
- ➡ Counselling and Family Support
- ➡ Marriage Preparation
- ➡ Home Assist Secure (Bundaberg only)

All Centacare staff are carefully selected and hold current security clearances. Please refer to the back of the brochure for your local Centacare office contact information.