



# Media Release

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FOR IMMEDIATE RELEASE  
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## FLOODS CAN'T STOP CENTACARE SERVICES

***In the aftermath of the Rockhampton and Emerald region flood disasters, Centacare: Catholic Diocese of Rockhampton is actively cleaning up the damage on its sites to ensure the ongoing delivery of support services to the community.***

On 1 January 2011 the flood water levels at Centacare's Emerald site almost reached the roof – recorded at 82cm higher than the 2008 flood. The Emerald site is awaiting building inspection and safety clearances before the clean up can commence.

While the cleanup is on the way Centacare Emerald will continue operating out of Emerald's Community Health building until 2 February, and will then be relocated to 10 Garnet Street until the offices are complete. Contact phone numbers will not change. To contact Centacare Emerald phone 4982 4358 and the Domestic Violence Service of Central Queensland (DVSOCQ) on 4982 4288.

All Family Relationship Centre services, including information, referral, intake, assessment and mediation are being provided out of the Emerald Hospital Community and Primary Health Services on the corner of Hospital Road and Cypress Drive until the end of May. For more information phone 4983 9700.

Fortunately, at this stage, Centacare's Bundaberg and Rockhampton sites have remained unaffected in terms of property damage. However the flooding in Rockhampton is visible from all sites - the water being as close as half a block away from the Bolsover Street and William Street sites.

Although the Rockhampton Family Relationship Centre site is situated closest to the gushing Fitzroy River the water thankfully only stayed in view and did not reach the building. If the predicted 10 metre river water level had been reached all Centacare sites in Rockhampton would have been inundated.

"Centacare staff are grateful for all the concerned enquiries and offers of assistance we received from a number of organisations and community groups, including Catholic Social Services. We do appreciate your prayers, care and concern for us as we work through the coming weeks," said Centacare: Catholic Diocese of Rockhampton Director Dr Ricki Jeffery.

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“We can’t completely relax yet as at this stage the weather is still unstable within the region and both Rockhampton and Bundaberg are really just waiting to see what happens over the next week or so.”

In the interim Centacare’s main focus is to continue providing essential services to the communities affected by the flood. Centacare staff members in Emerald are currently working out of Community Health offices. Rockhampton and Bundaberg are fortunate to continue work as normal with staff visiting Emerald to assist and also offering services via telephone where face-to-face appointments are not available.

For more information call the Centacare Diocesan Administration Office on 07 4937 4100

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